



Fair Wear & Tear Guide

Considering a vehicle's age and mileage and covering overall condition, from the mechanics and the electrics through to the bodywork and the upholstery, fair wear and tear summarises the degree of deterioration judged to be reasonable at the end of a contract period.

Lack of attention to preventative measures, misuse or neglect are the main reasons hire vehicles suffer from excessive wear and tear.

Hirers can expect to incur refurbishment charges from Avid Hire if a vehicle is returned with an unreasonable level of wear and tear at the end of a contract period.





GENERAL EQUIPMENT		FAIR WEAR & TEAR
MISSING SERVICE AND/OR OWNERS MANUAL		NO
MISSING KEYS AND/OR SECURITY SYSTEM REMOTE		NO
MISSING AND/OR DAMAGED CIGARETTE LIGHTER, KNOBS, TRIMS, AERIALS		NO
MISSING AND/OR DAMAGED TOOLS AND JACK		NO
GLASS		
CHIPS/CRACKS IN GLASS MINOR OR MAJOR		NO
NON-OPERATIONAL AND/OR CRACKED/BROKEN HEADLIGHTS OR LENSES		NO
TYRES		
WORN TYRES DUE TO DRIVING CONDITIONS - LESS THAN 30,000 KMS TRAVELLED SINCE FITTED		NO
PUNCTURES, SIDEWALL DAMAGE AND BLOW OUTS		NO
ABUSE – BURNOUTS, VEHICLE OVERLOADED		NO
UNROADWORTHY DUE TO ALIGNMENT		NO
MISSING OR DAMAGED SPARE TYRES		NO
INTERIOR		
BURNT, CUT, RIPPED, VISIBLE DAMAGE TO SEATS, TRIM, FLOOR COVERINGS AND HOOD LINING		NO
PERMANENT SOILING TO SEATS AND CARPETS, IE. GREASE, ABUSE ETC.		NO
MISSING OR DAMAGED CONTROL KNOBS AND LEVERS		NO
MISSING OR DAMAGED INTERIOR TIMINGS		NO
MISSING OR INFERIOR QUALITY REPLACEMENT PARTS		NO
TORN OR SPLIT SEAT COVERS BEFORE 18 MONTHS OLD SINCE FITTED		NO
NORMAL ODOURS		YES
ABNORMAL ODOURS, I.E. TOBACCO SMELL		NO
BODY WORK AND PAINT		
ANY DENTS ABOVE THE WINDSCREEN LINE, REGARDLESS OF HOW MINOR		NO
MINOR SCRATCHING – LESS THAN 25MM IN LENGTH AND SHALLOW, TWO PER PANEL		YES
MAJOR SCRATCHING – MORE THAN 25MM IN LENGTH AND/OR DEEP		NO
MINOR TOUCH UPS		YES
PROMINENT TOUCH UPS		NO
EVIDENCE OF POOR REPAIRS, I.E. COLOUR MISMATCH, PANEL MIS-ALIGNMENT		NO
DENTS- GREATER THAN 20MM DIAMETER OR SURFACE PAINT PENETRATION		NO
DENTS- LESS THAN 20MM, NO SURFACE PAINT PENETRATION AND NO MORE THAN TWO PER PANEL		YES
MISSING, DISTORTED, BUCKLED OR BENT PANELS INCLUDING TRAY DROPSIDES		NO
HAIL STORM DAMAGE		NO
TRAY PAINT		YES
EXTERIOR COMPONENTS		
MISSING OR DAMAGED MIRRORS, GLASS OR MOUNTING FRAME		NO
MUDFLAPS DAMAGED OR MISSING		NO
GRILLES AND BUMPERS DAMAGED OR MISSING		NO
MINOR SCUFFING		YES
MISSING OR DAMAGED BULL BAR, SPOT LIGHTS, HIGH MOUNT LIGHTS OR TOW BALL COMPONENTS		NO
DAMAGED OR ALTERED (ROPS) OR (FROPS)		NO
UNDERBODY		
MINOR DENTS AND DEFORMATIONS		YES
MAJOR DENTS AND IMPACT DAMAGE		NO
EXHAUST LEAKS FROM THE RESULT OF VISIBLE DAMAGE TO THE EXHAUST SYSTEM		NO
PREMATURE AND/OR EXCESSIVE CORROSION TO UNDERBODY COMPONENTS INCLUDING CHASSIS		NO
MECHANICAL		
FAILURE TO SERVICE AND MAINTAIN THE VEHICLE AS PER MANUFACTURER'S RECOMMENDATIONS RESULTING IN PREMATURE COMPONENT OR ASSEMBLY FAILURE, I.E. ENGINE SEIZURE, TRANSMISSION FAILURE, METAL TO METAL BRAKES		NO
ADDITIONAL SERVICING REQUIREMENTS DUE TO HARSH OPERATING CONDITIONS		NO
EXCESSIVE WEAR OR PREMATURE FAILURE OF COMPONENTS RESULTING FROM OPERATING IN ADVERSE CONDITIONS		NO



WATER DAMAGE TO COMPONENTS INCLUDING ENGINES AND DIFFS	NO
ENGINE OR RUNNING GEAR OVERHEATING FROM OPERATING IN ADVERSE CONDITIONS CAUSING RADIATOR AND VENT BLOCKAGES	NO
ENGINE DAMAGE CAUSED BY EXCESSIVE IDLE PERIODS, I.E. 20 MIN INTERVALS OR TOTAL OF 3.5 HRS PER DAY	NO
DAMAGED STEERING COMPONENTS, I.E. BENT OR DAMAGED BY WATER OR DUST INGRESS	NO
WHEEL ALIGNMENT PREMATURE OF A 6 MONTH HIRE TERM	NO
DAMAGE CAUSED BY USE OF INCORRECT OR CONTAMINATED FUELS	NO
PREMATURE CLUTCH FAILURE	NO
ELECTRICAL	
CORROSION TO ELECTRICAL COMPONENTS AND FITTINGS DUE TO USE IN ADVERSE CONDITIONS	NO
ELECTRICAL MALFUNCTION NOT CAUSED BY MISUSE OR ADVERSE CONDITIONS	YES
LIGHT GLOBES	NO
SAFETY EQUIPMENT	
MISSING OR BROKEN WHEEL CHOCKS	NO
MISSING WHEEL NUT INDICATORS	NO
MISSING OR DAMAGED UHF/VHF AND TETRA RADIOS	NO
MISSING OR DAMAGED BUGGY WHIP	NO
MISSING OR DAMAGED SAFETY TRIANGLES	NO
MISSING OR DAMAGED FIRST AID KIT	NO
MISSING OR DAMAGED FIRE EXTINGUISHERS	NO
MISSING RECOVERY KITS	NO
MISSING OIL SPILL KITS	NO
RECHARGE OF FIRE EXTINGUISHERS	YES
MISSING OR DAMAGED GPS EQUIPMENT	NO

